

### Visitors' report

Name of education provider	University of Portsmouth
Programme name	Professional Doctorate in Sport and Exercise Psychology
Mode of delivery	Part time
Relevant part of the HCPC Register	Practitioner psychologist
Relevant modality / domain	Sport and exercise psychologist
Date of visit	5 – 6 October 2016

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### Executive summary

The Health and Care Professions Council (HCPC) approve educational programmes in the UK which health and care professionals must complete before they can apply to be registered with us. We are a statutory regulator and our main aim is to protect the public. We currently regulate 16 professions. All of these professions have at least one professional title which is protected by law. This means that anyone using the title 'practitioner psychologist' or 'sport and exercise psychologist' must be registered with us. The HCPC keep a register of health and care professionals who meet our standards for their training, professional skills, behaviour and health.

The visitors' report which follows outlines the recommended outcome made by the visitors on the approval of the programme. This recommended outcome was accepted by the Education and Training Committee (Committee) on 9 February 2017. At the Committee meeting, the programme was approved. This means that the education provider has met the condition(s) outlined in this report and that the programme meets our standards of education and training (SETs) and ensures that those who complete it meet our standards of proficiency (SOPs) for their part of the Register. The programme is now granted open ended approval, subject to satisfactory monitoring.

#### Introduction

The HCPC visited the programme at the education provider as it was a new programme which was seeking HCPC approval for the first time. This visit assessed the programme against the standards of education and training (SETs) and considered whether those who complete the programme meet the standards of proficiency (SOPs) for their part of the Register.

This visit was part of a joint event. The professional body considered their accreditation of the programme. The professional body and the HCPC formed a joint panel, with an independent chair and secretary, supplied by the education provider. Whilst the joint panel participated in collaborative scrutiny of the programme and dialogue throughout the visit; this report covers the HCPC's recommendations on the programme only. As an independent regulatory body, the HCPC's recommended outcome is independent and impartial and based solely on the HCPC's standards. A separate report, produced by the professional body, outlines their decisions on the programme's status.

### Visit details

Name and role of HCPC visitors	Tony Parnell (Counselling psychologist) Sandra Wolfson (Sport and exercise psychologist) Ian Hughes (Lay visitor)
HCPC executive officer (in attendance)	Rebecca Stent
Proposed student numbers	2 per cohort, 1 cohort per year
Proposed start date of programme approval	October 2017
Chair	Penny Joyce (University of Portsmouth)
Secretary	Katie Kennedy (University of Portsmouth)
Members of the joint panel	Ian Maynard (British Psychological Society) Andrew Manley (British Psychological Society) Susan Quinn (British Psychological Society) Nigel Atter (British Psychological Society)

### Sources of evidence

Prior to the visit the HCPC reviewed the documentation detailed below, sent by the education provider:

	Yes	No	N/A
Programme specification			
Descriptions of the modules			
Mapping document providing evidence of how the education provider has met the SETs			
Mapping document providing evidence of how the education provider has met the SOPs			
Practice placement handbook			
Student handbook	$\boxtimes$		
Curriculum vitae for relevant staff	$\boxtimes$		
External examiners' reports from the last two years			

The HCPC did not review external examiners' reports from the last two years prior to the visit because the programme is new and there are currently no external examiners.

During the visit the HCPC saw the following groups or facilities:

	Yes	No	N/A
Senior managers of the education provider with responsibility for resources for the programme	$\boxtimes$		
Programme team			
Placements providers and educators / mentors			
Students	$\boxtimes$		
Service users and carers			
Learning resources			
Specialist teaching accommodation (eg specialist laboratories and teaching rooms)			

The HCPC met with students from the BSc Sport and Exercise Psychology, BSc Sport and Exercise Science, MSc Sport and Exercise Psychology and PhD Sport Psychology programmes as the programme seeking approval currently does not have any students enrolled on it.

### Recommended outcome

To recommend a programme for approval, the visitors must be satisfied that the programme meets all of the standards of education and training (SETs) and that those who complete the programme meet our standards of proficiency (SOPs) for the relevant part of the Register.

The visitors agreed to recommend to the Education and Training Committee that a number of conditions are set on the programme, all of which must be met before the programme can be approved.

The visitors agreed that 41 of the SETs have been met and that conditions should be set on the remaining 17 SETs.

Conditions are requirements that the education provider must meet before the programme can be approved. Conditions are set when certain standards of education and training have not been met or there is insufficient evidence of the standard being met.

The visitors have also made a recommendation for the programme.

Recommendations are observations on the programme or education provider which do not need to be met before the programme can be approved. Recommendations are made to encourage further enhancements to the programme, normally when it is felt that the particular standard of education and training has been met at, or just above the threshold level.

### Conditions

#### 3.2 The programme must be effectively managed.

**Condition:** The education provider must demonstrate how the programme leader will have sufficient time and resources to undertake their role and ensure that the programme will be effectively managed.

Reason: In the documentation prior to the visit, the visitors learnt that there is a named programme leader for this programme who has overall professional responsibility for the programme. However, at the visit, the visitors noted that the programme leader also has responsibility for the BSc and MSc sport and exercise psychology programmes at the education provider. The visitors also noted that there was more than one proposal about the future time commitment of the named programme leader in relation to the other sport and exercise psychology programmes at the education provider. The visitors were unclear from discussions at the visit as to how the programme leader will have sufficient time and resources to manage this programme effectively if the programme leader has responsibility for the two other programmes. Therefore, the visitors require further clarification on the programme leader's commitments as programme leader and whether the capacity of the programme leader will be sufficient to effectively manage this programme.

### 3.2 The programme must be effectively managed.

**Condition:** The education provider must provide further evidence to demonstrate that there is a management structure in place to manage the programme effectively particularly in relation to placement.

Reason: In the documentation provided prior to the visit, the visitors learnt each student will have three supervisors: a coordinating supervisor, a research supervisor and an applied practice supervisor. However, from the documentation and discussions at the visit, the visitors were unable to determine the roles and responsibilities of each supervisor in relation to how the programme is managed. In particular, the visitors were unclear about who is responsible for identifying appropriate potential placements for students, approving placements and signing off a student's placement experience. The visitors noted from the placement handbook that the student has primary responsibility for identifying a potential placement. However, at the visit, the visitors learnt that the placement would be decided jointly with the supervisor and that an internal supervisor would approve the placement, visit the placement and sign off student's competencies at placement. If so, the visitors were not clear about which supervisors would undertake each of these responsibilities. Furthermore, due to the range of potential placements available to trainees, the visitors were not clear about the responsibilities of the practice placement educators at the different placement settings. Therefore, the visitors could not determine how there is a clear structure in place which outlines the roles and responsibilities of the student, academic setting staff and practice placement educators for the programme to be effectively managed and how issues would be identified and communicated through the management structure. As such, the visitors require further evidence which outlines the roles and responsibilities of all parties involved in the management of the programme in order to demonstrate how the programme will be effectively managed.

4.1 The learning outcomes must ensure that those who successfully complete the programme meet the standards of proficiency for their part of the Register.

**Condition:** The education provider must provide further evidence to demonstrate how the programme will ensure that upon successful completion of the programme all students will meet the following standards of proficiency (SOPs):

- 13.1 understand the structure and function of the human body, together with knowledge of health, well-being, disease, disorder and dysfunction, relevant to their domain
- 13.2 be aware of the principles and applications of scientific enquiry, including the evaluation of the effectiveness of interventions and the research process
- 13.3 recognise the role of other professions and stakeholders relevant to the work of their domain
- 13.4 understand the structures and functions of UK service providers applicable to the work of their domain
- 13.5 understand the theoretical basis of, and the variety of approaches to, assessment and intervention
- 13.6 understand the role of the practitioner psychologist across a range of settings and services
- 13.7 understand the concept of leadership and its application to practice
- 13.8 understand the application of consultation models to service-delivery and practice, including the role of leadership and group processes
- 13.52 understand cognitive processes, including motor skills practice skills, learning and perception; and self-regulation
- 13.54 understand exercise and physical activity including:
  - determinants, such as motives, barriers and adherence;
  - outcomes in relation to affect, such as mood and emotion;
  - cognition and mental health issues, such as self-esteem, eating disorders, depression and exercise dependence;
  - lifestyle and quality of life; and
  - injury
- 13.55 understand individual differences including:
  - mental toughness, hardiness and resilience;
  - personality:
  - confidence;
  - motivation;
  - self-concept and self-esteem; and stress and coping
- 13.56 understand social processes within sport and exercise psychology including:
  - interpersonal skills and relationships;
  - group dynamics and functioning;
  - organisational issues; and leadership
- 13.57 understand the impact of developmental processes, including lifespan issues and processes related to career transitions and termination

**Reason:** From a review of the documentation, the visitors were unable to identify how within the learning outcomes described, the curriculum of the programme ensures that students will be able to meet the above standards of proficiency (SOPs) for sport and exercise psychologists. The visitors could not see how these SOPs were addressed in the learning outcomes in the documentation. From discussions at the visit, the visitors were also unable to determine whether these SOPs will be delivered in the programme and how students will meet these SOPs if they have not met them before commencing the programme. Therefore, the visitors require further evidence that the learning outcomes ensure that those who successfully complete the programme will meet all of the standards of proficiency for sport and exercise psychologists.

#### 4.7 The delivery of the programme must encourage evidence based practice

**Condition:** The education provider must provide further evidence to demonstrate how the programme encourages evidence based practice.

Reason: The visitors noted from the documentation that there are two shared University-wide professional doctoral units on the programme: 'Proposal for Professional Research and Development Project' and 'Publication and Dissemination'. The visitors noted that the third and final unit, 'Professional Research and Development Project in Sport and Exercise Psychology', is a 360 credit module specific to this programme which involves a research project to demonstrate evidence based practice. However, the visitors did not have sufficient detail in the documentation provided at, and prior to, the visit to determine the content of this module. As such, the visitors were unable to determine how this module encourages evidence based practice. Therefore, the visitors require further information about the content of this module in order to determine whether the delivery of the programme encourages evidence based practice.

# 5.2 The number, duration and range of practice placements must be appropriate to support the delivery of the programme and the achievement of the learning outcomes.

**Condition:** The education provider must demonstrate how the number, duration and range of practice placements is appropriate to support the delivery of the programme and the achievement of the learning outcomes.

Reason: The visitors noted from discussions at the visit that students could potentially undertake a broad range of placements from working with an individual athlete to working in a football club. Furthermore, from discussions at the visit, the visitors could not identify the policy about how the education provider will decide and define the appropriate number, duration and range of placements that students will have to undertake in order to meet the learning outcomes. Therefore, the visitors could not determine how practice placements will effectively support the delivery of the programme and achievement of the learning outcomes. As such, the visitors require further evidence to illustrate the procedures or policies in place for determining how the number, duration and range of practice placements are appropriate to support the delivery of the programme and the achievement of all the learning outcomes across a potentially broad range of placements.

### 5.3 The practice placement settings must provide a safe and supportive environment.

**Condition:** The education provider must provide further evidence as to how the system for approving all practice placements on this programme will ensure that the practice placement settings provide a safe and supportive environment.

**Reason:** In reading the documentation provided prior to the visit, the visitors noted that students are required to identify their own practice placements and provide the details to the education provider as part of the admissions process. The visitors were informed at the visit that, due to the nature of this process and the programme, the placements that students could identify could be as varied as working with an individual athlete to working in a football club. However, the visitors were also informed at the visit that the placements identified by the students would be jointly decided with one of the internal supervisors at the education provider. It was therefore unclear who would identify these placements in practice. From the evidence supplied the visitors were also made aware that the education provider would utilise the institution wide policy for the approval and monitoring of these practice placements to ensure that they meet the relevant criteria. However, given the varied nature of the practice placements that students could experience on this programme, the visitors could not see how the generic monitoring and approval process that is employed by the education provider could be utilised to approve and monitor placements for this programme, particularly as students spend a significant amount of time at placement on this programme. In particular, the visitors could not determine, from the evidence provided, how the approval and monitoring systems will ensure that the practice placement settings provide a safe and supportive environment and who is responsible for ensuring this environment at placement. Therefore, the visitors require further evidence to demonstrate that practice placement settings will provide a safe and supportive environment.

### 5.4 The education provider must maintain a thorough and effective system for approving and monitoring all placements.

**Condition:** The education provider must provide further evidence to demonstrate that there is a thorough and effective system for approving and monitoring all placements.

**Reason:** In reading the documentation provided prior to the visit, the visitors noted that students are required to identify their own practice placements and provide the details to the education provider as part of the admissions process. The visitors were informed at the visit that, due to the nature of this process and the programme, the placements that students could identify could be as varied as working with an individual athlete to working in a football club. However, the visitors were also informed at the visit that the placements identified by the students would be jointly decided with one of the internal supervisors at the education provider. It was therefore unclear who would identify these placements in practice. From the evidence supplied the visitors were also made aware that the education provider would utilise the institution wide policy for the approval and monitoring of these practice placements to ensure that they meet the relevant criteria. However, given the varied nature of the practice placements that students could experience on this programme, the visitors could not see how the generic monitoring and approval process that is employed by the education provider could be utilised to approve and monitor placements for this programme, particularly as students spend a significant amount of time at placement. In addition, the visitors were unclear about the roles and responsibilities of the different internal supervisors and practice placement

educators at placement. As such, the visitors could not determine how this current system would ensure that students are able to meet the learning outcomes across such a broad range of potential placements and how the consistency of assessment of placement experience is ensured. Furthermore, the visitors learnt that there will be review visits to the placement. However, the visitors were unable to determine the frequency of these visits and who would be responsible for all of these visits and therefore whether this would be an effective system for monitoring placements. Therefore, the visitors require further evidence which demonstrates that the education provider has a thorough and effective system for approving and monitoring all placements for this programme.

## 5.5 The placement providers must have equality and diversity policies in relation to students, together with an indication of how these will be implemented and monitored.

**Condition:** The education provider must provide further evidence as to how the system for approving all practice placements on this programme will ensure that the placement providers have equality and diversity policies in relation to students, together with an indication of how these will be implemented and monitored.

**Reason:** In reading the documentation provided prior to the visit, the visitors noted that students are required to identify their own practice placements and provide the details to the education provider as part of the admissions process. The visitors were informed at the visit that, due to the nature of this process and the programme, the placements that students could identify could be as varied as working with an individual athlete to working in a football club. However, the visitors were also informed at the visit that the placements identified by the students would be jointly decided with one of the internal supervisors at the education provider. It was therefore unclear who would identify these placements in practice. From the evidence supplied the visitors were also made aware that the education provider would utilise the institution wide policy for the approval and monitoring of these practice placements to ensure that they meet the relevant criteria. However, given the varied nature of the practice placements that students could experience on this programme, the visitors could not see how the generic monitoring and approval process that is employed by the education provider could be utilised to approve and monitor placements for this programme, particularly as students spend a significant amount of time at placement. In particular, the visitors could not determine, from the evidence provided, how the approval and monitoring systems will ensure that placement providers have equality and diversity policies in relation to students. Therefore, the visitors require further evidence about how the education provider ensures that the placement providers have equality and diversity policies in relation to students, together with an indication of how these will be implemented and monitored.

### 5.6 There must be an adequate number of appropriately qualified and experienced staff at the practice placement setting.

**Condition:** The education provider must demonstrate that there is an adequate number of appropriately qualified and experienced staff at the placement setting.

**Reason:** In reading the documentation provided prior to the visit, the visitors noted that students are required to identify their own practice placements and provide the details to the education provider as part of the admissions process. The visitors were informed at the visit that, due to the nature of this process and the programme, the placements

that students could identify could be as varied as working with an individual athlete to working in a football club. However, the visitors were also informed at the visit that the placements identified by the students would be jointly decided with one of the internal supervisors at the education provider. It was therefore unclear who would identify these placements in practice. From the evidence supplied the visitors were also made aware that the education provider would utilise the institution wide policy for the approval and monitoring of these practice placements to ensure that they meet the relevant criteria. However, given the varied nature of the practice placements that students could experience on this programme, the visitors could not see how the generic monitoring and approval process that is employed by the education provider could be utilised to approve and monitor placements for this programme, particularly as students spend a significant amount of time at placement. In particular, the visitors could not determine, from the evidence provided, how the approval and monitoring systems will ensure that there will be an adequate number of appropriately qualified and experienced staff at the practice placement setting. Therefore, the visitors require further evidence to demonstrate that there will be an adequate number of appropriately qualified and experienced staff at the practice placement setting.

### 5.7 Practice placement educators must have relevant knowledge, skills and experience.

**Condition:** The education provider must provide further evidence as to how the system for approving all practice placements on this programme will ensure that practice placement educators have relevant knowledge, skills and experience.

**Reason:** In reading the documentation provided prior to the visit, the visitors noted that students are required to identify their own practice placements and provide the details to the education provider as part of the admissions process. The visitors were informed at the visit that, due to the nature of this process and the programme, the placements that students could identify could be as varied as working with an individual athlete to working in a football club. However, the visitors were also informed at the visit that the placements identified by the students would be jointly decided with one of the internal supervisors at the education provider. From the evidence supplied the visitors were also made aware that the education provider would utilise the institution wide policy for the approval and monitoring of these practice placements to ensure that they meet the relevant criteria. However, given the varied nature of the practice placements that students could experience on this programme, the visitors could not see how the generic monitoring and approval process that is employed by the education provider could be utilised to approve and monitor placements for this programme. In particular, the visitors could not determine, from the evidence provided, how the approval and monitoring systems will ensure that practice placement educators at each setting will have relevant knowledge, skills and experience. Therefore, the visitors require further evidence to demonstrate how the education provider will ensure that practice placement educators at each practice placement setting will have the required knowledge, skills and experience to supervise students from this programme.

## 5.8 Practice placement educators must undertake appropriate practice placement educator training.

**Condition:** The education provider must provide further evidence to demonstrate how the training they provide for practice placement educators is appropriate to prepare them to supervise students on this programme.

Reason: The visitors noted from the document 'A Priming Resource for Placement Providers' provided at the visit and from discussions at the visit that the education provider intends to run practice placement educator training to practice placement educators, including refresher training. However, in the documentation provided at the visit, the visitors did not see information about the content of this training and, from discussions at the visit, the visitors could not determine how this training will meet all of the requirements for practice placement educators at a potentially diverse range of practice placements which may be undertaken by students on this programme. Therefore, the education provider must provide further evidence outlining the content, broad learning outcomes and any assessment or qualifications from the training provided to practice placement educators in order to demonstrate that practice placement educators undertake appropriate practice placement educator training, including how this is refreshed periodically.

### 5.9 Practice placement educators must be appropriately registered, unless other arrangements are agreed.

**Condition:** The education provider must provide further evidence as to how the system for approving all practice placements on this programme will ensure that practice placement educators are appropriately registered, unless other arrangements are agreed.

Reason: In reading the documentation provided prior to the visit, the visitors noted that students are required to identify their own practice placements and provide the details to the education provider as part of the admissions process. The visitors were informed at the visit that, due to the nature of this process and the programme, the placements that students could identify could be as varied as working with an individual athlete to working in a football club. However, the visitors were also informed at the visit that the placements identified by the students would be jointly decided with one of the internal supervisors at the education provider. It was therefore unclear about who would identify these placements in practice. From the evidence supplied, the visitors were also made aware that the education provider would utilise the institution wide policy for the approval and monitoring of these practice placements to ensure that they meet the relevant criteria. However, given the varied nature of the practice placements that students could experience on this programme, the visitors could not see how the generic monitoring and approval process that is employed by the education provider could be utilised to approve and monitor placements for this programme, particularly as students spend a significant amount of time at placement. In particular, the visitors could not determine, from the evidence provided, how the approval and monitoring systems will ensure that practice placement educators are appropriately registered, unless other arrangements are agreed. Therefore, the visitors require further evidence to demonstrate that practice placement educators are appropriately registered, unless other arrangements are agreed.

### 5.10 There must be regular and effective collaboration between the education provider and the practice placement provider.

**Condition:** The education provider must provide further evidence to demonstrate that there will be regular and effective collaboration between the education provider and the practice placement provider.

**Reason:** At the visit, the visitors heard from the programme team that the education provider intends to have regular meetings with the practice placement providers to ensure that there is regular and effective collaboration with them. However, the visitors were not made aware, from the evidence provided, what this meeting would cover, how often it would occur or which practice placement providers or educators would be invited. As such, the visitors could not determine how this meeting will facilitate regular and effective collaboration between the education provider and the practice placement providers. Therefore, the visitors require further evidence to demonstrate that there will be regular and effective collaboration between the education provider and the practice placement provider.

- 5.11 Students, practice placement providers and practice placement educators must be fully prepared for placement which will include information about an understanding of:
  - the learning outcomes to be achieved;
  - the timings and the duration of any placement experience and associated records to be maintained;
  - expectations of professional conduct;
  - the assessment procedures including the implications of, and any action to be taken in the case of, failure to progress; and
  - communication and lines of responsibility.

**Condition:** The education provider must provide further evidence to demonstrate how students, practice placement providers and practice placement educators are fully prepared for placement.

**Reason:** The visitors were referred to the placement handbook for this standard. However, the visitors could not determine how students, practice placement providers and educators will be fully prepared for placement given the range of potential placements students may undertake. The visitors were unclear about how all parties will be prepared in different situations of placement, including any information in relation to learning outcomes to be achieved at placement due to the broad range of potential placements. The visitors also learnt that the lines of responsibility of staff at placement vary in relation to kind, type and duration of placement. In the documentation provided prior to the visit, the visitors learnt each student will have three internal supervisors: a coordinating supervisor, a research supervisor and an applied practice supervisor. However, from the documentation and discussions at the visit, the visitors were unable to determine the roles and responsibilities of each supervisor in relation to placement. Therefore, the visitors were not clear about the lines of responsibility and communication across the broad range of potential placements and could not determine how students, placement providers and educators will be prepared in relation to this. As the number, range and duration of placement experience has not been defined by the education provider, the visitors were also unclear about how students, practice placement providers and practice placement educators will be fully prepared for placement in relation to the timings and the duration of placement experience. Therefore, the education provider must provide further evidence to demonstrate how students, practice placement providers and practice placement educators will be fully prepared for placement.

6.1 The assessment strategy and design must ensure that the student who successfully completes the programme has met the standards of proficiency for their part of the Register.

**Condition:** The education provider must provide further evidence to demonstrate how the assessment strategy and design ensures that the student who successfully completes the programme will have met the SOPs for practitioner psychologists, including the SOPs for sport and exercise psychologists.

Reason: From discussions at the visit, the visitors noted that the student writes up a reflective account of their placement experience and that there are competency forms which an internal supervisor at the education provider signs off. The visitors understood from discussions at the visit that SOPs 1-15 would be met and assessed through the placement experience. In documents provided prior to the visit, the visitors could only see how SOPs were met in the theoretical aspect of the programme and not how they were met at the practice setting. The visitors were provided with competency forms at the visit which listed the headings of SOPs 1-15 but the visitors noted that each individual SOP was not listed under the main headings. The visitors saw in the documentation that there is an appendix for the competency forms which lists each individual SOP, but they could not determine from the competency form how supervisors would be clear that each individual SOP has been met and signed off at placement. Therefore, the education provider must provide further evidence to demonstrate how the assessment strategy and design ensures that the student who successfully completes the programme will have met the standards of proficiency for sport and exercise psychologists on successful completion of the programme, including how this is recorded and signed off.

#### 6.4 Assessment methods must be employed that measure the learning outcomes

**Condition:** The education provider must provider further evidence to demonstrate how the assessment methods at placement measure the learning outcomes.

Reason: From discussions at the visit, the visitors noted that the student writes up a reflective account of their placement experience and that there are competency forms which an internal supervisor at the education provider signs off. The visitors learnt at the visit that the internal supervisor will visit the placement and that the frequency of visits would depend on the length of the placement. However, the visitors did not see a policy for how the frequency of visits to the placement will be determined. In addition, the visitors could not see whether there is a system in place to ensure that practice placement educators are confirming this placement experience when the internal supervisor is not present. Consequently, the visitors could not see how the education provider ensures that students have provided an accurate log of their placement experience and how the internal supervisor can confirm whether competencies have been met at placement. As such, the visitors could not determine how the assessment methods employed at placement measure the learning outcomes. Therefore, the visitors require further evidence to demonstrate how the assessment methods employed measure the learning outcomes.

### 6.5 The measurement of student performance must be objective and ensure fitness to practise.

**Condition:** The education provider must provide further evidence to demonstrate how the measurement of student performance is objective and ensures fitness to practise at placement.

**Reason:** From discussions at the visit, the visitors were unclear about the roles and responsibilities of the practice placement educators and internal supervisors in relation to the assessment of students at placement. In addition, the visitors were unclear as to how practice placement educators are fully prepared for placement. Therefore, the visitors were unable to determine who is responsible for the measurement of student performance and how the measurement of student performance is objective and ensures fitness to practise, particularly across a potentially broad range of placements which have not yet been defined by the education provider. As such, the visitors require further evidence to demonstrate how the education provider ensures that the measurement of student performance is objective and ensures fitness to practice.

### 6.6 There must be effective monitoring and evaluation mechanisms in place to ensure appropriate standards in assessment.

**Condition:** The education provider must provide further evidence to demonstrate that there are effective monitoring and evaluation mechanisms in place to ensure that all students are assessed fairly and to the same standard at placement.

Reason: From discussions at the visit, the visitors noted that the student writes up a reflective account of their placement experience and that there are competency forms which an internal supervisor at the education provider signs off. The visitors learnt at the visit that the internal supervisor will visit the placement and that the frequency of visits would depend on the length of the placement. However, the visitors did not see a policy for how the frequency of visits to the placement will be determined. In addition, the visitors could not see whether there is a system in place to ensure that practice placement educators are confirming this placement experience when the internal supervisor is not present. Consequently, the visitors could not see how the education provider ensures that students have provided an accurate log of their placement experience and how the internal supervisor can confirm whether competencies have been met at placement. As such, the visitors could not determine how students would be assessed fairly and to the same standard across a broad range of placements. Therefore, the visitors require further evidence to demonstrate that there are effective monitoring and evaluation mechanisms in place to ensure consistency and appropriate standards in assessment for all students on placement.

### Recommendations

### 3.17 Service users and carers must be involved in the programme.

**Recommendation:** The visitors recommend that the education provider increases and consolidates future service user involvement in this programme.

**Reason:** At the visit, the visitors met a service user who was involved in the development of the programme. The visitors were therefore satisfied that this standard was met at threshold. The visitors also noted that the education provider has plans in place for service user involvement in relation to further development of the programme and evaluation of the programme. The visitors heard about plans for service users to talk about their experiences to students on the programme and that the service user feedback will inform the trainee's development. In addition, in meetings at the visit, it was confirmed that there will be opportunities to involve service users further in the programme. The visitors would encourage the education provider to document and implement these plans to involve service users further in the programme and to keep service user involvement under review.

Ian Hughes Tony Parnell Sandra Wolfson