

#myhcpcstandards webinar

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Leadership

Professional Liaison Service

Overview of the session

What the updated leadership standards actually say?

What is leadership?

How does it all relate to me?

Some helpful resources.



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Your duties as a registrant

Standards of proficiency

Information for registrants

Standards of conduct, performance and ethics

Hearing aid dispensers

Continuing professional development and your registration

What has changed?





Centralising the service user





Registrants' mental health



Equality, diversity & inclusion



Leadership at all levels





Digital skills & new technologies



Previous standard: 13.3 understand the concept of leadership and its application to practice

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Updated standards

- 8.6: understand the qualities, behaviours and benefits of leadership
- 8.7: recognise that leadership is a skill all professionals can demonstrate
- 8.8: identify their own leadership qualities, behaviours and approaches, taking into account the importance of equality, diversity and inclusion
- 8.9: demonstrate leadership behaviours appropriate to their practice









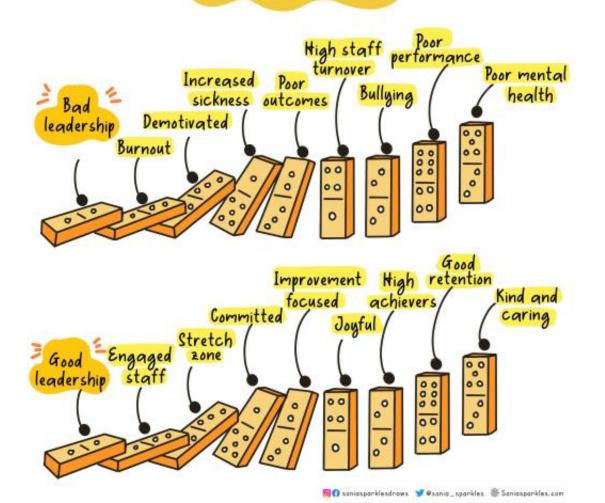






Domino effect of leadership

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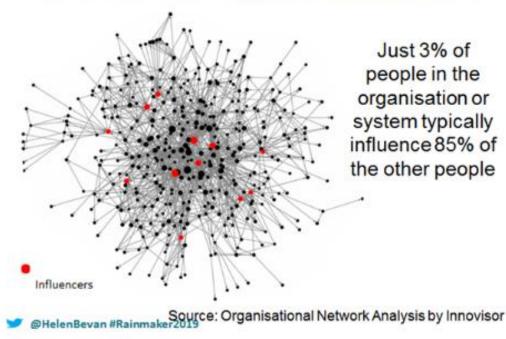
"We take moments where we truly are a leader and we don't let ourselves take credit for it, or feel good about it."

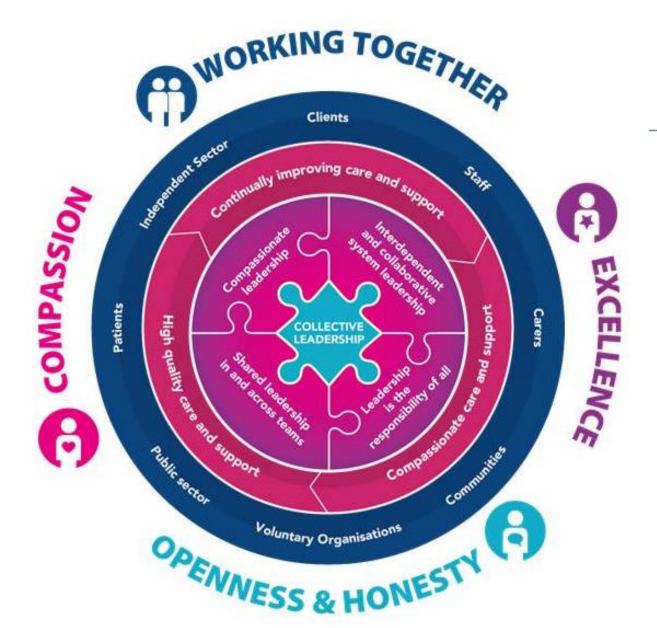
<u>Drew Dudley: Everyday leadership | TED Talk</u>













Collective leadership means everyone taking responsibility for the success of the organisation as a whole – not just for their own jobs or work area.

This contrasts with traditional approaches to leadership, which have focused on developing individual capability while neglecting the need for developing collective capability or embedding the development of leaders within the context of the organisation they are working in"



Benefits of Collective Leadership

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- Empowers staff leadership can shift according to take and expertise
- Can increase workers' intrinsic motivation and deepen their job satisfaction
- Generates more innovative, sustainable ideas and solutions
- Improves diversity and input into decision making
- Impact on Patient/Service User experience

Leadership is about making others better as a result of your presence and making sure that impact lasts in your absence.

health & care professions council

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SHERYL SANDBERG



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8.7: recognise that leadership is a skill all professionals can demonstrate



The "Attitude" pose in ballet.

01

Write five words that describe you.

02

Ask nine people to do the same (3 family members, 3 co-workers, and 3 friends).

03

Compare the answers with your own assessment:

How to Conquer Your Blind Spots. The elephant in your life | by Gustavo Razzetti

Goals

Value = Goals = Behavior = Self-esteem

What is your goal in life?
Because that will
determine your behaviours.

Based on your behaviours, what would others say your goal in life is?



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What leaders need to challenge

(just a few examples)

Racism and other inequalities

Unprofessional behaviours

Lateness

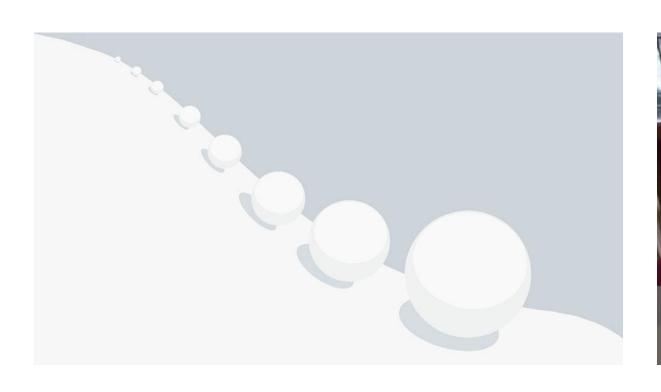
Inappropriate language

Crossing boundaries

Lack of grace – we all make mistakes

Dishonesty

Preventing small problems from becoming big problems





Final hearings concluding 2019-21: Grounds 1 % of cases, professions with 30+ cases

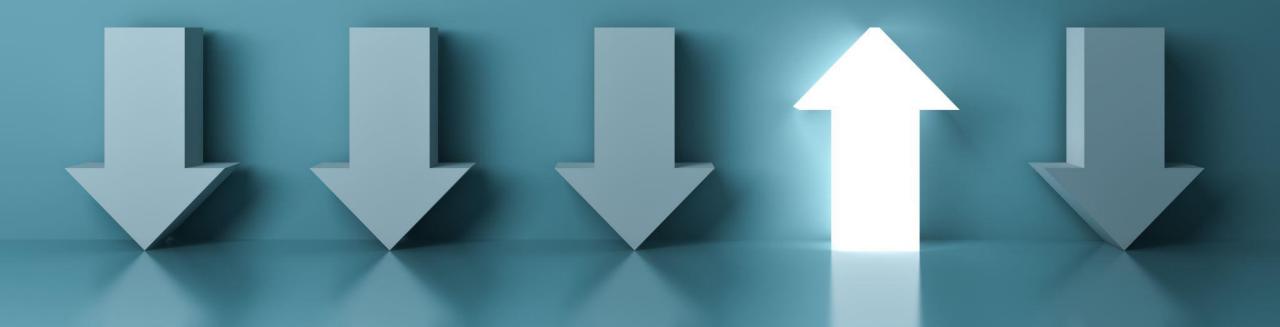


Disengagement – the triggers

- Workload pressures
- Operating outside of scope of practice
- Underutilising skills
- Professional isolation
- Lack of autonomy
- Lack of support for CPD
- Poor/infrequent supervision
- Poor management
- Dysfunctional work relationships
- Blame culture
- Personal circumstances

Do I see myself as a leader in my current role?
Am I looking for opportunities to contribute?
What is my passion?

Can I use these standards better?

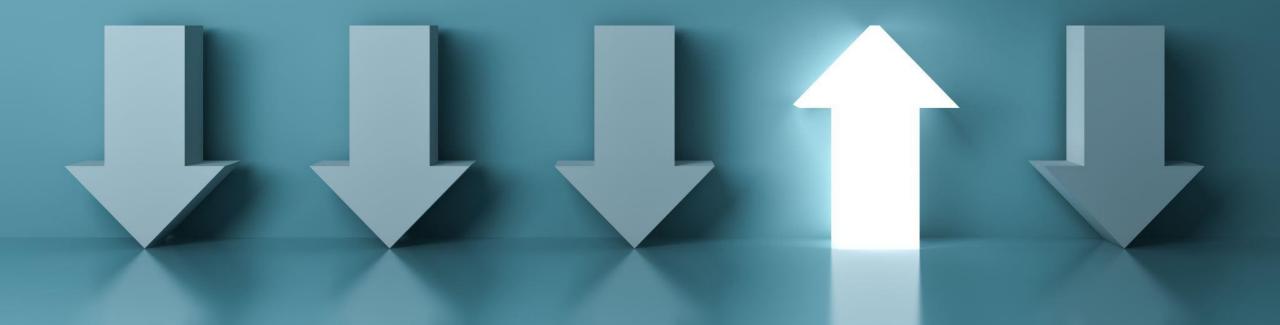


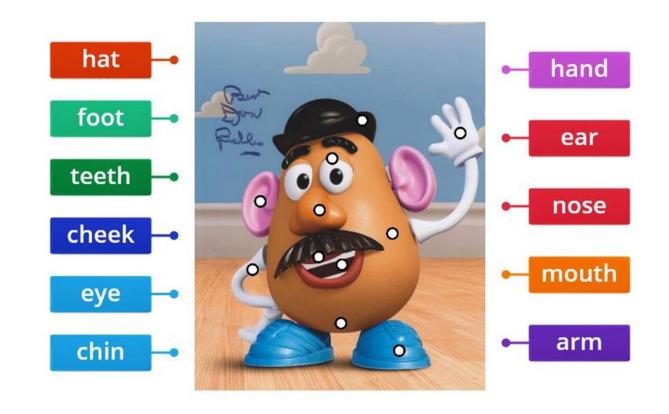
Do I need to go and read up on the changes?

Are there cultural changes needed?

Have I encouraged staff?

Can I use these standards better?





Our eyes **lead** our hands to go and help a patient they've seen fall over.

Our ears **lead** our feet to run to a cry for help.



John C. Maxwell



HCPC information for you



#myhcpcstandards events

Date	Time	Topic
19 June	13:00- 13:45	Digital skills & new technologies



Consultation open



Please get involved with our consultation on revisions to the SCPEs

