# Human Resources Department - Teresa Haskins

## **Employee resourcing**

Recruitment activity in late July and August has been much busier than is usual over the summer months due to the need to fill 24 new posts created as a result of the transfer of the regulation of social workers to the HCPC.

More roles will be advertised in September, and most new posts should be filled by the end of October at the latest. In the meantime temporary agency workers continue to provide cover for vacancies in FTP, Registration and Education.

### Education

Interviews for two replacements and one new Education Officer role where held in August. Matthew Nelson, Niall Lennon and Abdur Razzaq commenced their employment in late August and early September.

### **Finance**

Following interviews in July, Bola Bajomo has been appointed to the new post of Management Accountant. Bola starts work at the HCPC on 10 September 2012.

Following interviews in August, Olubukola (Bukky) Shonola has been appointed to the new post of Finance Officer. Bukky starts work at the HCPC on 17 September 2012.

### **Fitness to Practise**

Following interviews in late July and August, Andrew John was appointed to the new post of Team Administrator and

Jamila Salam was appointed to the new post of Case Support Officer, both with effect from 28 August 2012.

Recruitment is in progress for the following new posts in FTP:

- Investigations manager
- Case Team Manager
- Quality Compliance Officer

Further recruitment campaigns for eight new Case Manager roles, a new Scheduling Officer post and a new Hearings Officer post are planned for September.

## Registration

Recruitment is in progress for seven replacement Registration Officer roles, and a new role of Trainer – Registration, which will take charge of the training of new Registration recruits.

#### Secretariat

Recruitment is in progress for a fixed term post of Team Administrator to cover a period of paternity leave.

### Other HR activities

## **GSCC** transfer work

On 1 August 2012 former GSCC Investigating Officers Jodie Godden and Stella Curley transferred into HCPC Case

Manager roles, and former GSCC Registration Officers Gareth Jones and Phil Barton transferred into HCPC Registration Adviser roles. The fifth former GSCC employee who transferred resigned from the HCPC with effect from 24 August 2012.

The HR team has carried out general inductions for the four transferring employees and has made the necessary administrative arrangements to ensure a smooth transfer.

Other than the outstanding recruitment detailed above, all planned HR work directly associated with the transfer is now complete.

## **Policy work**

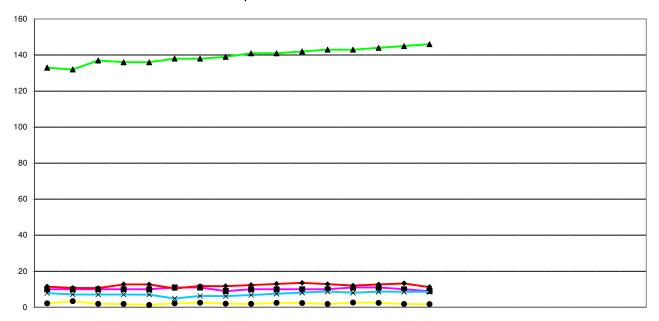
The HR team is in the process of updating the HCPC's policy on eye care and sight tests, and the gifts and inducements policy.

Work is in progress towards the recruitment of the HCPC's first apprentice. The apprenticeship will be based in the Registration team and the apprentice will gain an NVQ level 2 qualification in customer service while in post.

## **Employee discount scheme**

An employee discount scheme for HPC employees launched on 28 August. The Scheme enables employees to take advantage of discounts across a wide range of consumer products and services.

## **Human Resources Department**



—▲—Full-time
—■— Part-time
-x-Voluntary turnover%YTD3
Overall turnover% YTD4
── % work days lost to sickness

	2011 20																					2013		2005/6	2006/7	2007/8	2008/9	09/10	10/11	11/12	11/12
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb Mar	FYE	FYE	FYE	FYE	FYE	FYE	YTD	YTD
EMPLOYEES																															i l
Budgeted employees	148	148	148	148	148	148	148	148	148	148	148	148	165	165	165	165	186	186	186	186	186	186	186 186				124	132	144	148	165
Total employees	143	142	147	146	146	149	149	149	151	151	152	153	154	155	155	155								78	79	107	116	136	142	153	155
Full-time	133	132	137	136	136	138	138	139	141	141	142	143	143	144	145	146								73	75	104	113	124	131	143	146
Part-time	10	10	10	10	10	11	11	9	10	10	10	10	11	11	10	9								5	4	3	3	5	11	10	9
FTE	142	140	145	144	144	145	145	148	149	149	149	151	152	153	153	153								76	77	106	115	127	140	151	153
Permanent	139	139	138	139	138	139	138	136	141	144	150	142	146	147	148	148								74	78	101	113	126	134	142	148
Fixed-Term Contracts	4	5	9	7	8	10	11	14	8	9	10	11	8	8	7	7								4	1	5	4	3	8	11	7
Starters (permanent)	0	0	0	0	0	0	0	0	2	0	0	2	0	2	2	1								6	46	42	36	37	15	4	5
Starters (fixed-term)	0	2	7	2	2	4	1	1	2	1	1	1	2	1	0	0									1	13	7	8	10	24	3
Voluntary resignations <sup>1</sup>	2	1	1	1	2	0	2	0	1	1	1	1	1	2	1	1								3	20	17	22	22	10	13	5
Compulsory leavers <sup>2</sup>	0	0	0	3	0	1	0	1	1	0	0	0	0	0	1	0									1	8	3	3	5	6	1
Total leavers (vol. & comp.)	2	1	1	4	2	1	2	1	2	1	1	1	1	2	2	1								-	21	25	25	25	15	19	6
Voluntary turnover%YTD <sup>3</sup>	8	7	7	7	7	5	6	6	7	8	8	9	8	9	9	9								*	30	26	19	16	7	9	9
Overall turnover% YTD4	11	11	11	13	13	10	12	12	12	13	14	13	12	13	13	11									-	-	20	20	11	13	11
Agency days	55	36	22	31	46	87	91	76	21	21	27	56	60	124	204	434								95	2590	2742	1,149	1385	360	568	821
% work days lost to sickness	2	3	2	2	1	2	3	2	2	2	2	2	3	2	2	2								*	4	3	4	3	2	2	9
Average sick-days YTD	6	6	6	6	6	6	6	6	6	6	6	6	6	5	5	5											8	7	6	6	5
Sick-days	69	106	63	55	43	71	80	67	57	71	76	61	84	88	60	58								846	795	777	847	943	843	819	290
O.H. Refs	1	1	0	2	1	2	1	1	3	2	1	0	3	4	1	4								0	18	19	27	10	13	15	12

<sup>&</sup>lt;sup>1</sup> Voluntary Resignations:

FTE

<sup>&</sup>lt;sup>2</sup> Compulsory Leavers:

<sup>&</sup>lt;sup>3</sup> Voluntary Turnover YTD:

<sup>&</sup>lt;sup>4</sup> Overall Turnover: