

# Education and Training Committee – 16 September 2010

# Hearing aid dispensers – revised schedule of visits

## Executive summary and recommendations

This paper follows on from the papers entitled 'Hearing aid dispensers – list of approved programmes' and 'Hearing aid dispensers – approval and monitoring processes' considered by Committee on 10 March 2010 and the 'Hearing aid dispensers – approval prioritisation day 21 May 2010' considered by Committee on 8 June 2010.

It seeks to agree a revised schedule of visits to approved hearing aid dispenser programmes over the next two academic years.

## Introduction

Paragraph A of Article 15(1) of the Health Professions Order provides that:

"(1) The Council shall from time to time establish –

(a) the standards of education and training necessary to achieve the standards of proficiency it has established under article 5(2);"

In turn, Paragraph B of Article 15(4) of the Health Professions Order provides that:

 "(4)The Education and Training Committee shall –
(b) take appropriate steps to satisfy itself that those standards and requirements are met."

The standards of proficiency are our threshold standards for safe and effective practice that all registrants must meet. They play a central role in how to gain admission to and remain on the Register and thereby gain the right to use protected title(s). The standards of proficiency for hearing aid dispensers were approved by Council on 11 February 2010 and become effective on the day that the register opened (1 April 2010).

The standards of education and training (SETs) are the standards that an education programme must meet in order to be approved by us. These generic standards ensure that anybody who completes an approved programme meets the standards of proficiency and is therefore eligible for admission to the Register.

Our approval and monitoring processes ensure that programmes and education providers meet the SETs. A programme is normally approved on an open-ended basis, subject to satisfactory monitoring.

At the meeting on 10 March 2010, Committee received papers for discussion and agreement relating to the list of approved programmes and the mechanism for

the HPC to use to ensure the programmes meet our SETs and that those students who successfully complete it meet the standards of proficiency for the relevant part of the register. At this meeting it was agreed that the approval process would be used to ensure the programmes meet our standards and that programmes would be visited in the 2010/2011 and 2011/2012 academic years. A mechanism to prioritise the visits utilising the documentation provided by the Hearing Aid Council (HAC) in relation to their approval and monitoring processes undertaken for each programme was also agreed.

## Approval and monitoring processes of the HAC

The HAC utilised a variety of methodologies to initially approve programmes of study. The variance in methodologies was related to the time at which the programmes were approved and therefore was parallel to the qualification levels that emerged as the profession developed. The table below briefly summarises how initial approval was granted to HAC approved programmes:

| Qualification level                     | HAC initial approval mechanism   |
|---|--|
| Foundation awards                       | Subject to a site visit from an HAC panel (broadly similar to the approval process)  |
| Bachelors awards (ordinary and honours) | Subject to a documentary means for<br>initial approval (no similar process<br>exists at HPC for initial approval<br>beyond occasional new pathways to<br>programmes becoming approved via<br>major change) |
| Masters level awards                    | Subject to a documentary means for<br>initial approval (no similar process<br>exists at HPC for initial approval<br>beyond occasional new pathways to<br>programmes becoming approved via<br>major change) |
| Aptitude tests                          | Subject to a documentary means for<br>initial approval (no similar process<br>exists at HPC for initial approval<br>beyond occasional new pathways to<br>programmes becoming approved via<br>major change) |

HAC also operated monitoring processes. Education providers were expected to inform HAC when changes were made to programmes. However, in practice, HAC did not receive information in relation to changes to programmes for the period that this process was in operation.

HAC also conducted a monitoring cycle in which education providers were required to submit a mapping exercise and documentation to illustrate how HAC standards continued to be met. This exercise was the only cycle of monitoring conducted on the HPC approved programmes.

#### Prioritisation assessment day

At the prioritisation assessment day the visitors considered the documentation which had been provided by the HAC in response to their approval and monitoring processes for all the programmes granted open ended approval by Committee on 10 March 2010. The visitors were asked to reach their decisions based on a proportionate response to the risks presented by each programme and its status with the HAC approval and monitoring processes. The programmes were individually assessed and visitors' reports were produced recommending an academic year in which to conduct the visit.

At the 8 June 2010 Committee, the schedule of visits to the hearing aid dispenser programmes was agreed. Upon notifying the education providers it became apparent that for one programme, the visitors had not had access to all the available documentation. The visitors were therefore asked to review the full submission and submit a visitors' report to the Committee for their approval. This can be found in Appendix one while Appendix two provides the revised visit schedule for hearing aid dispenser programmes taking this recommendation into account.

## Decision

The Committee is therefore asked to discuss and agree the following:

- To accept the visitors' report in Appendix 1.
- To accept the revised visit schedule in Appendix 2.

Should the Committee wish to amend the visitors' report or the visit schedule, the Committee is asked to articulate and agree reasons for their decision so that they may be communicated to the education provider.

#### **Background information**

- Hearing aid dispensers approval and monitoring processes 10 March 2010
- Hearing aid dispensers list of approved programmes 10 March 2010
- Hearing aid dispensers approval prioritisation day 21 May 2010 8 June 2010

#### **Resource implications**

Accounted for in five year plan, 2011-2012 Education work plan and budget.

#### **Financial implications**

Accounted for in five year plan, 2011-2012 Education work plan and budget.

#### **Appendices**

- Appendix 1 Report for approval for Mary Hare, Foundation Degree in Hearing Aid Audiology, full time.
- Appendix 2 Revised schedule of visits to hearing aid dispenser programmes.

**Date of paper** 6 September 2010

# Appendix 2 – Revised schedule of visits to hearing aid dispenser programmes

Visit recommended 2010/2011

| EP NAME                   | VALIDATOR | PROGRAMME NAME                                | MODE OF STUDY | Recommended<br>year for visit |
|---------------------------|-----------|---|---------------|-------------------------------|
| Aston University          |           | Foundation Degree in Hearing Aid<br>Audiology | Full time     | 2010/2011                     |
| University of Bristol     |           | BSc (Hons) Audiology                          | Full time     | 2010/2011                     |
| De Montfort University    |           | BSc (Hons) Audiology                          | Full time     | 2010/2011                     |
| Swansea University        |           | BSc (Hons) Audiology                          | Full time     | 2010/2011                     |
| University College London |           | BSc Audiology                                 | Full time     | 2010/2011                     |
| University College London |           | BSc (Hons) Audiology                          | Full time     | 2010/2011                     |

# Visit recommended 2011/2012

| EP NAME                                 | VALIDATOR                 | PROGRAMME NAME   | MODE OF STUDY   | Recommended year for visit |
|---|---------------------------|--|---|----------------------------|
| Anglia Ruskin University                |                           | Aptitude Test  | N/A   | 2011/2012                  |
| De Montfort University                  |                           | Aptitude Test  | N/A   | 2011/2012                  |
| Anglia Ruskin University                |                           | FDSc in Hearing Aid Audiology  | Distance Learning<br>with residential<br>periods as appropriate | 2011/2012                  |
| Aston University                        |                           | BSc (Hons) Audiology   | Full time   | 2011/2012                  |
| University of Bristol                   |                           | BSc Audiology  | Full time   | 2011/2012                  |
| De Montfort University                  |                           | Foundation Degree in Hearing Aid<br>Audiology  | Full time   | 2011/2012                  |
| University of Manchester                |                           | BSc (Hons) Audiology   | Full time   | 2011/2012                  |
| University of Manchester                |                           | MSc Audiology (with clinical<br>competency certificate or certificate of<br>audiological competence) | Full time   | 2011/2012                  |
| University College London               |                           | MSc Audiology (with clinical<br>competency certificate or certificate of<br>audiological competence) | Full time   | 2011/2012                  |
| University College London               |                           | MSc Audiology (with clinical competency certificate or certificate of audiological competence)       | Full time   | 2011/2012                  |
| Queen Margaret<br>University, Edinburgh |                           | Diploma in Higher Education Hearing<br>Aid Audiology   | Full time   | 2011/2012                  |
| Queen Margaret<br>University, Edinburgh |                           | Diploma in Higher Education Hearing<br>Aid Audiology   | Part time   | 2011/2012                  |
| Mary Hare                               | Oxford Brookes University | Foundation Degree in Hearing Aid<br>Audiology  | Full time   | 2010/2011                  |