

Health and Care Professions Council

Competence Framework for Visitors

Introduction

| Competency heading | Visitors |
|-------------------------------------|--|
| Analytical ability | <ul style="list-style-type: none">• Understands the principles of quality assurance in Higher Education or Further Education or in a practice environment• Assimilates, recalls and analyses information to identify essential issues• Understands teaching, learning and assessment strategies, developed in either an education or practice environment. |
| Interpersonal skills | <ul style="list-style-type: none">• Treats people with respect, sensitivity and in a fair manner without discrimination• Values and promotes equality and diversity, ensures that the requirements of those with differing needs are properly met and challenges inappropriate comments and/or actions• Works constructively with others and encourages co-operation and collaboration• Recognises and deals appropriately with actual or potential conflicts of interest• Explains and justifies decisions and promotes HCPC interests to all stakeholders concerned. |
| Decision making and sound judgement | <ul style="list-style-type: none">• Exercises sound judgement and common sense• Acts fairly and non-biased• Demonstrates integrity and independence of mind• Considers a wide range of issues in order to make informed and sound decisions. |
| Communication skills | <ul style="list-style-type: none">• Adopts a clear and succinct oral and written communication style and adjusts according |

| | |
|--------------------------------------|---|
| | <p>to the audience</p> <ul style="list-style-type: none"> • Actively listens and seeks clarification where necessary • Demonstrates courtesy through effective communication • Asks clear, concise, relevant and understandable questions without unnecessary technical jargon • Remains calm and inspires respect and confidence. • Communicates professionally with a range of stakeholders. |
| <p>Specific Knowledge and Skills</p> | <ul style="list-style-type: none"> • Shows an ability and willingness to learn and develop • Demonstrates openness to feedback • Demonstrates a clear understanding of public interest and public protection • Commits to the Seven Principles of Public Life. |